

# BOOKING CONDITIONS & FORM (Page 1)

## **PRICING**

All prices are quoted in US Dollars.

## **PAYMENTS ON LAND PACKAGES**

A non-refundable deposit of \$ 250 per person is payable at the time of reservation and must be received within 10 days of your quotation. The balance payment is then required 45 days prior to departure. At this time, we will re-calculate your invoice to reflect any changes in the current Exchange Rates. Bookings made within 45 days of departure are to be paid in full, upon confirmation. Destination Australia & New Zealand reserves the right to charge a late booking fee of up to \$ 50 per person. Some reservations have their own special deposit and payment conditions - should this be the case, you will be notified at the time of booking.

## **FLIGHT ONLY RESERVATIONS.**

When booking airline tickets, some fare rules require the ticket is purchased immediately. Note: Nearly all airfares have cancellation and amendment fees. We recommend you purchase travel insurance to cover such losses.

## **AMENDMENTS & CANCELLATIONS**

The first amendments to your land reservations are free, however, all subsequent amendments are subject to a charge of \$ 50.00 per person per change. Airline tickets and any pre-paid items are subject to their own amendment charges. Please check with your consultant.

After a deposit has been received and reservations made the deposit is non-refundable.

Cancellations changes will apply in accordance with the following schedule prior to departure :

Up to 60 days - Loss of Deposit.

59 to 14 days - 40 % of vacation cost.

14 days or less - 75 % of vacation cost.

Day of departure and during tour - 100 % of vacation cost.

## **AIRLINE TICKETS**

Airline payment, cancellation and change fees are determined by the conditions under which the ticket is issued. Please check with your travel consultant as it is common for airlines to impose a 100% cancellation penalty on tickets and date / routings are non changeable.

## **GENERAL LIABILITY**

1. Destination Australia and New Zealand (herein referred to as DANZ) acts only as an Agent for the hotels, airlines, tour operator and vehicle hire companies, (herein referred to as Suppliers). All coupons, receipts, contracts and tickets issued by DANZ are subject to any and all terms, tariff restrictions and services whatsoever offered by the Suppliers. By acceptance of such documents, the traveler agrees to the forgoing and also agrees that neither DANZ nor any affiliate companies shall be or become liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodation, transportation or other service or resulting directly or indirectly from beyond DANZ's control. DANZ does not accept liability for failure on the part of transport companies whose responsibility is confined to their own operations.

DANZ, its agents or employees are not liable for the following :

1. Any event beyond their control, included (but not limited to) war, disturbance, fire, flood, unusually severe weather, acts of God, act of Government or other authorities, accident or failure of equipment or industrial actions (whether or not including DANZs' or Suppliers employees); nor
2. Any act of commission whatsoever (whether within or outside their control) in relation to any booking, contract, travel, accommodation, excursion or other vacation service (including the carriage of baggage) which results in any direct, indirect or consequential loss, damage, death, injury, delay, liability, additional expenses or inconvenience.

## **COMPLAINTS**

In the unlikely event that you have reason to complain whilst away, you must immediately notify (within 24 hours) the supplier of the service in question., together with out local inbound operator (information will be provided with your documents). If you are unable to resolve the problem immediately, you must contact us without delay and we will endeavor to assist. We regret we cannot accept liability for any complaint about which we are not notified entirely in accordance with this clause.

## **REQUIRED DOCUMENTAITON**

Some nationalities require a valid visa to enter Australia and New Zealand. US Passport holders require a visa (ETA) to enter Australia. Persons holding other passports must advise their travel consultant at the time of booking and will be advised on special entry requirements necessary.

## **TRAVEL INSURANCE**

Destination Australia and New Zealand recommends that you consider comprehensive travel insurance to protect yourself against penalties, which might arise from cancellation due to ill health. Travel Insurance can be purchased directly on our website.

## **AIRLINE RECONFIRMATIONS**

Schedules may change leading up to and during your vacation. Please call the respective airline approx. 72 hours to reconfirm your flights. At this time you will be notified of any changes to your flight times. DANZ is not liable for any additional expenses you may incur through such changes in you itinerary. Minimum check-in time is usually 2 hours for an international flight and 30 minutes for domestic flights (with the exception of Qantas flight numbers 1-399 within Australia, when the check in time is 1 hour or more).

## **SPECIAL REQUESTS**

Please notify your consultants of any special requests as early as possible. Although we endeavor to meet any such requests, we cannot guarantee to do so. Failure to do so will not be breach of contract on our part.

Pre booked seats cannot be guaranteed and whilst we may receive seat numbers from an airline, these will be provisional and may be changed at any time, without notification, at the airline discretion. If you are a member of an affiliated frequent flyer program, please advise your consultant as soon as possible. DANZ cannot supply copies of tickets for post travel retrospective claims.



**DESTINATION  
AUSTRALIA  
NEW ZEALAND**

# PASSENGER BOOKING FORM (Page 2)

From the information you provide in the passenger information section below, we will ensure your reservation matches your passport and visa (if required). If the information you provide is inaccurate, you could experience difficulties entering your destination country.

Please list the names on your passport EXACTLY as they appear. This is a PDF Fill in Form.

You must sign at the two locations marked with an **X** below .

## PDF FILL IN PASSENGER INFORMATION

Please **ensure** passenger names are listed as they appear on your passport.

	LAST NAME	FIRST NAME	FIRST GIVEN NAME	SECOND GIVEN NAME	THIRD GIVEN NAME	M/F	DATE OF BIRTH
1							
2							
3							
4							
5							

**X** By signing below, I acknowledge that I have read and agree to the Destination Australia & New Zealand Booking conditions on page 1 of this booking form.

Signature \_\_\_\_\_ Date \_\_\_\_\_

## PAYMENT DETAILS

I authorize Destination Australia & New Zealand to deduct the following payment. I am aware charges will appear on your credit card statement as PAYPAL\*DESTAUSNZTVL.

Credit Card Number	Expiration Date	Card Holder's Name
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Billing Address
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Visa   
 MasterCard   
 American Express   

Card ID Number
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**X** Authorized Signature \_\_\_\_\_ Date \_\_\_\_\_

**I agree to pay the above total according to card issuer agreement.**

## Important –

Please fax this form to or scan to your travel consultant's email address :

Destination Australia & New Zealand : P O Box 8945, Aspen. CO 81612

Fax (800) 251 1257