



BOOKING CONDITIONS & FORM (Page 1)

PRICING

All prices are quoted in US Dollars and converted using the current exchange rates. The exchange rate is then re-assessed 45 days prior to departure, and any fluctuation in the rate will reflect in the final costs. Note : We do not surcharge payments made by credit card.

DEPOSITS & PAYMENTS

A non-refundable deposit of \$ 250 per person is payable at the time of reservation and must be received within 10 days of your quotation. The balance payment is then required 45 days prior to departure. At this time, we will re-calculate your invoice to reflect any changes in the current Exchange Rates. Bookings made within 45 days of departure are to be paid in full, upon confirmation. Destination Australia & New Zealand reserves the right to charge a late booking fee of up to \$ 50 per person. Some reservations have their own special deposit and payment conditions - should this be the case, you will be notified at the time of booking.

FLIGHT ONLY RESERVATIONS.

Airfare prices fluctuate and fares are not guaranteed until paid in full and the tickets have been issued.

AMENDMENTS & CANCELLATIONS

The first amendments to your reservation are free, however, all subsequent amendments are liable to a charge of \$ 50.00 per person per change. Airline tickets and any pre-paid items are subject to their own amendment charges. Please check with your consultant.

After a deposit has been received and reservations made the deposit is non-refundable.

Cancellations changes will apply in accordance with the following schedule prior to departure :

Upto 45 days - Loss of Deposit.

44 to 7 days - 40 % of vacation cost.

6 days or less - 75 % of vacation cost.

Day of departure and during tour - 100 % of vacation cost.

NOTE : If you pay by credit card, refunds will be subject to a 3% processing fee within the periods stated above.

AIRLINE TICKETS

Airline payment, cancellation and change fees are determined by the conditions under which the ticket is issued. Please check with your travel consultant as it is common for airlines to impose a 100% cancellation penalty on tickets and date / routings are non changeable.

GENERAL LIABILITY

1. Destination Australia and New Zealand (herein referred to as DANZ) acts only as an Agent for the hotels, airlines, tour operator and vehicle hire companies, (herein referred to as Suppliers). All coupons, receipts, contracts and tickets issued by DANZ are subject to any and all terms, tariff restrictions and services whatsoever offered by the Suppliers. By acceptance of such documents, the traveler agrees to the forgoing and also agrees that neither DANZ nor any affiliate companies shall be or become liable or responsible for any loss, injury or damage to person, property or otherwise in connection with any accommodation, transportation or other service or resulting directly or indirectly from beyond DANZ's control. DANZ

does not accept liability for failure on the part of transport companies whose responsibility is confined to their own operations

DANZ, its agents or employees are not liable for the following :

1. Any event beyond their control, included (but not limited to) war, disturbance, fire, flood, unusually severe weather, acts of God, act of Government or other authorities, accident or failure of equipment or industrial actions (whether or not including DANZs' or Suppliers employees); nor
2. Any act of commission whatsoever (whether within or outside their control) in relation to any booking, contract, travel, accommodation, excursion or other vacation service (including the carriage of baggage) which results in any direct, indirect or consequential loss, damage, death, injury, delay, liability, additional expenses or inconvenience.

COMPLAINTS

In the unlikely event that you have reason to complain whilst away, you must immediately notify the supplier of the service in question. If you are unable to resolve the problem immediately, you must contact us without delay and we will endeavor to assist. We regret we cannot accept liability for any complaint about which we are not notified entirely in accordance with this clause.

REQUIRED DOCUMENTATION

Some nationalities require a valid visa to enter Australia and New Zealand. US Passport holders require an electronic visa (ETA) to enter Australia. Persons holding other passports must advise their travel consultant at the time of booking and will be advised on special entry requirements necessary. ETA's are issued on a complementary basis.

TRAVEL INSURANCE

Destination Australia and New Zealand recommends that you consider comprehensive travel insurance to protect yourself against penalties, which might arise from cancellation due to ill health. Insurance can be purchased on our website. www.destinationaustralia.com

AIRLINE RECONFIRMATIONS

Schedules may change leading upto and during your vacation. Please call the respective airline approx. 72 hours to reconfirm your flights. At this time you will be notified of any changes to your flight times. DANZ is not liable for any additional expenses you may incur through such changes in you itinerary. Check-in time is usually 2 hours for an international flight and 30 minutes for domestic flights (with the exception of Qantas flight numbers 1-399 within Australia, when the check in time is 1 hour or more).

SPECIAL REQUESTS

Please notify your consultants of any special requests as early as possible. Although we endeavor to meet any such requests, we cannot guarantee to do so. Failure to do so will not be breach of contract on our part.

Pre booked seats cannot be guaranteed and whilst we may receive seat numbers from an airline, these will be provisional and may be changed at any time, without notification, at the airline discretion. If you are a member of an affiliated frequent flyer program, please advise your consultant as soon as possible. DANZ cannot supply copies of tickets for post travel retrospective claims.

California Seller of Travel Number : 2043025-40

Washington State Seller of Travel 602026683



PASSENGER BOOKING FORM (Page 2)

From the information you provide in the passenger information section below, we will ensure your reservation matches your passport and visa (if required). If the information you provide is inaccurate, you could experience difficulties entering your destination country.

Should you provide incorrect information and your ticket needs to be re-issued, the airline will charge a service fee of US \$ 150 per ticket.

| PASSENGER INFORMATION (Note this is a fill-in form) | | | | | | | | |
|--|-----------|-------------|-------------|---------------|------------------|---------------------|--------------------------|--------------------|
| Please ensure passenger names are listed exactly (in full) as they appear on your passport. | | | | | | | | |
| | FULL NAME | PASSPORT NO | CITIZENSHIP | DATE OF BIRTH | COUNTRY OF BIRTH | PASSPORT ISSUE DATE | PASSPORT EXPIRATION DATE | ISSUEING AUTHORITY |
| 1 | | | | | | | | |
| 2 | | | | | | | | |
| 3 | | | | | | | | |
| 4 | | | | | | | | |
| 5 | | | | | | | | |

Detailed passport information can no longer be provided on the booking form. To process your Australian Visa, you must either email a clear scanned copy of the picture page of your passport (s) to visa@destinationaustralia.com or mail clear photocopies of the picture page of your passport (s) to your travel consultant.

By signing below, I acknowledge that I have read and agree to the Destination Australia & New Zealand Booking conditions on page 1 of this booking form.

Signature _____ Date _____

PAYMENT DETAILS

I authorize Destination Australia & New Zealand to deduct the full payment in the amount of \$ _____ from the following. Note Charge will appear as PAYPAL*DESTAUSNZTVL and (or) your international airline.

| | | |
|---|-----------------------------|----------------------|
| Credit Card Number | Expiration Date | Name on Card |
| <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Credit Card Billing Address from your statement | Credit Card Security Number | |
| <input type="text"/> | <input type="text"/> | |

Note : This number can be found : On Visa, MasterCard and Discover Card, in the signature panel on the back of the card, the last three digits. On American Express, on the face of card, above and to the right (or left) of the card number.

Authorized Signature _____ Date _____

I agree to pay the above total according to card issuer agreement.

Please fax this form to :

Destination Australia & New Zealand : P O Box 221, Barnard. VT 05031

Destination Australia & New Zealand : 4532 46th Ave SW, Seattle. WA 98116

Fax (509) 696 9427

Fax (253) 322 5985